

Lilian Interior Design – Legal Notices (EN)

As of: September 2, 2025 · Valid from: September 20, 2025

(Includes: [Imprint](#) · [Privacy Policy](#) · [Cookie Policy](#) · [Terms & Conditions](#) · [Withdrawal Policy](#) · [Payments / Orders](#) · [Online Dispute Resolution](#) · [Disclaimer](#) · [Accessibility](#))

1) Imprint (§ 5 TMG / § 55 Abs. 2 RStV)

Company: Lilian Interior Design

Founder & Creative Director: Lili Tesler

Address: Gabriel-Riesser-Weg 14, D-60487 Frankfurt am Main, Germany

Phone: +49 (0) 176 83477213

Email: info@liliandesign.com

VAT ID: DE 252 059 655

Tax Number: 0148740741

Responsible for Content (§ 55 Abs. 2 RStV): Lili Tesler, address as above.

2) Privacy Policy (GDPR)

Responsible Entity: Lilian Interior Design, see imprint.

Data Protection Contact: info@liliandesign.com

2.1 Categories of Data Processed

- **Basic Data** (Name, Address, Contact details)
- **Contract/ Billing Data** (Scope of services, invoices, payments)
- **Communication Data** (Emails, Forms, Appointments)
- **Usage / Technical Data** (IP address, log files, device/browser info, cookie IDs)

2.2 Purposes & Legal Bases (Art. 6 GDPR)

- **Contract Fulfillment** (Art. 6(1)(b)): Consultations, bookings, inquiries
- **Consent** (Art. 6(1)(a)): Newsletter, marketing, non-essential cookies
- **Legitimate Interests** (Art. 6(1)(f)): Website operation, security, internal analysis
- **Legal Obligations** (Art. 6(1)(c)): Tax and commercial storage obligations

2.3 Recipients / Data Processors

- Hosting / IT service providers, CMS, Email providers
- Payment service provider: PayPal
- Booking system (if applicable)
- Analytics / Marketing tools (if applicable)

Contracts for data processing are established with these providers where applicable (Art. 28 GDPR).

2.4 Data Transfers to Third Countries

Data transfers occur only when there is an EU adequacy decision or appropriate safeguards (e.g., standard contractual clauses).

2.5 Data Retention Period

Data is stored only as long as necessary for the purpose. Legal retention periods (6–10 years) remain unaffected. Processing based on consent continues until revocation.

2.6 Data Subject Rights

- Access, Correction, Erasure
- Restriction of Processing
- Data Portability
- Objection based on legitimate interests
- Withdrawal of consent
- Complaint to supervisory authority: Hessian Commissioner for Data Protection and Freedom of Information (HBDI), Wiesbaden

2.7 Obligation to Provide Data / Automated Decisions

Providing data is only required where essential for contract conclusion. No automated decision-making or profiling occurs.

2.8 Specific Services

- **Contact forms:** Processing for inquiry handling and possibly contract fulfillment
- **Newsletter (if applicable):** Double Opt-In; cancellation at any time
- **Payments via PayPal:** Data processing by PayPal (Europe) S.à r.l. et Cie, S.C.A., under their privacy policy
- **Booking system (if applicable):** Processing of contact and appointment data
- **Server logs:** Processing of IP, timestamps, URL, referrer, user-agent for security
- **Analytics / marketing tools:** Only with user consent via cookie banner

2.9 Minors

The offer is not directed at individuals under 16 years of age.

3) Cookie Policy (TTDSG/DSGVO)

- Necessary cookies are set automatically.
 - Optional cookies (statistics/marketing) are only set with consent.
- On first visit, a banner appears. Changes can be made anytime via [Cookie Settings].
A list of cookies (name, provider, purpose, duration) is provided there.
-

4) Terms & Conditions / Terms of Use

4.1 Scope

Applicable to all contracts between Lilian Interior Design and consumers or entrepreneurs regarding consultations, design services, and digital content.

4.2 Language & Storage

Contract language: German (other language versions are for information only). Contracts are not stored in personalized form; please save or print before submission.

4.3 Offer & Contract Formation

Service descriptions are non-binding. Contracts are only concluded upon our confirmation.

4.4 Pricing & Payment

Prices in EUR including VAT. Payment methods as specified at checkout (e.g., PayPal). For services, a deposit may be required.

4.5 Appointments & Client Obligations

Clients must provide all necessary information in a timely manner. Short-notice cancellations may incur cancellation fees.

4.6 Copyrights

Designs, plans, texts, and renderings are protected by copyright. Usage rights are granted only after full payment, on a non-exclusive, non-transferable basis.

4.7 Warranties & Liability

The statutory warranty rights apply. Liability for slight negligence is limited to cases of material breach and foreseeable damages. Liability for life, body, and health remains unaffected.

4.8 Third-party Providers / Partner Products

Products displayed in the showroom are supplied directly by partner companies. Contracts are exclusively between the customer and the respective company. Lilian Interior Design merely facilitates the contact. Delivery, shipping, payment, and complaints are solely the responsibility of the partner companies.

4.9 Applicable Law & Jurisdiction

German law applies, excluding the UN Convention on Contracts for the International Sale of Goods (CISG). For consumers, mandatory provisions of their residence country also apply. Jurisdiction for merchants is Frankfurt am Main.

4.10 Amendments

These terms may be modified on valid grounds. The current version will be published on the website.

5) Withdrawal Policy (for Services & Digital Content)

Right of Withdrawal

Consumers may withdraw from the contract within 14 days without providing reasons.

Consequences

Refunds will be processed within 14 days after receipt of the withdrawal, via the same payment method unless otherwise agreed.

Notes

- **Services:** The right to withdraw expires once the service has been fully rendered with the customer's consent.
 - **Digital Content:** The right to withdraw expires once execution begins following explicit consent.
-

6) Note on Products in the Showroom

Products showcased in the showroom originate from partner companies. Lilian Interior Design does not sell these products directly; instead, customers are directed to the respective partner company. Contracts, payments, delivery, and shipping are exclusively between the customer and the partner. Lilian Interior Design merely facilitates the connection.

7) Online Dispute Resolution

EU Commission platform: <https://ec.europa.eu/consumers/odr/>

We are neither obliged nor willing to participate in dispute resolution procedures before a consumer arbitration board.

8) Disclaimer

The content of this website is intended for information and inspiration purposes. No guarantees are made regarding accuracy, completeness, or timeliness. External links are the responsibility of the respective providers. Technical issues may affect availability; liability for such issues is excluded.

9) Accessibility

The website supports screen readers, alt texts, and semantic structure. We aim for conformity with WCAG 2.1. Feedback can be sent to: info@lilianinteriordesign.com

10) Final Provisions

If any individual provisions are invalid, the remaining terms shall remain in effect.